



MINISTRY OF TRADE, INDUSTRY, INVESTMENT & COOPERATIVES,

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GRIEVANCE REDRESS MECHANISM (GRM) RESPONSE STATUS FORM

| S/N | APPLICATION NO | NAME OF COMPLAINANT | CONTACT DETAILS | DATE OF COMPLAINT | DESCRIPTION OF COMPLAINT | RESPONSIBLE MINISTRY, DEPARTMENT AND AGENCY (MDA) | MODE/CHANNEL OF RECEIVING GRIEVANCE | DETAILS OF WHERE THE REPORT WAS MADE | STATUS OF COMPLAINT | ACTIONS TAKEN | FINAL RESOLUTION | FEEDBACK GIVEN | MODE/CHANNEL OF FEEDBACK | OFFICER COMPLETING THE FORM |
|-----|----------------|--------------------------|---------------------------|-------------------|--------------------------|---|-------------------------------------|--------------------------------------|---------------------|---------------|-----------------------------|----------------|--------------------------|-----------------------------|
| 1 | EK/GRM/001 | GBOLAGADE MUSBAU ADEWALE | 104 OLOKEMEJI STR, ADO | 29/11/2024 | UNAUTHORIZED PAYMENT | EKITI STATE INTERNAL REVENUE SERVICE | VERBAL | GRM DESK, MIN OF TRADE, ADO EKITI | RESOLVED | INVESTIGATED | CLOSED FOR LACK OF EVIDENCE | RESOLVED | SMS | ORE, OLUWADAMILARE SOLA |
| 2 | EK/GRM/002 | ENGR. SIMIU AZEEZ | OPP DELIGHT HOTEL ADO | 29/11/2024 | UNAUTHORIZED PAYMENT | EKITI STATE INTERNAL REVENUE SERVICE | VERBAL | GRM DESK, MIN OF TRADE, ADO EKITI | RESOLVED | INVESTIGATED | CLOSED FOR LACK OF EVIDENCE | RESOLVED | SMS | ORE, OLUWADAMILARE SOLA |
| 3 | EK/GRM/003 | AUGUSTINE AKERELE | IDEMO STRT, ADO EKITI | 09/12/2024 | BAD ROAD TO QUARRY SITE | MINISTRY OF WORKS | VERBAL | GRM DESK, MIN OF TRADE, ADO EKITI | RESOLVED | INVESTIGATED | CLOSED FOR LACK OF EVIDENCE | RESOLVED | SMS | ORE, OLUWADAMILARE SOLA |
| 4 | EK/GRM/004 | OTUNBA FAMOYEGUN J.A | NOVA STRT, ADO EKITI | 10/12/2024 | BAD ROAD TO QUARRY SITE | MINISTRY OF WORKS | VERBAL | GRM DESK, MIN OF TRADE, ADO EKITI | RESOLVED | INVESTIGATED | CLOSED FOR LACK OF EVIDENCE | RESOLVED | SMS | ORE, OLUWADAMILARE SOLA |
| 5 | EK/GRM/005 | AYODELE OLABANJI | IGIRIGIRI ROAD, ADO EKITI | 12/12/2024 | BAD ROAD TO QUARRY SITE | MINISTRY OF WORKS | VERBAL | GRM DESK, MIN OF TRADE, ADO EKITI | RESOLVED | INVESTIGATED | CLOSED FOR LACK OF EVIDENCE | RESOLVED | SMS | ORE, OLUWADAMILARE SOLA |
| 6 | EK/GRM/006 | ENGR. BALOGUN O.S | ILAWE ROAD, ADO EKITI | 12/12/2024 | UNAUTHORIZED PAYMENT | EKITI STATE INTERNAL REVENUE SERVICE | VERBAL | GRM DESK, MIN OF TRADE, ADO EKITI | RESOLVED | INVESTIGATED | CLOSED FOR LACK OF EVIDENCE | RESOLVED | SMS | ORE, OLUWADAMILARE SOLA |

Ore, OLUWADAMILARE SOLA
DESK OFFICER
23/12/2024